# Volunteers

My Support and Care Services Ltd prefers that those who work with its customers are professionals and have been through appropriate induction, training, supplied satisfactory references and checks undertaken with the Disclosure and Barring Service (DBS)

The company only offers voluntary placements for specific purposes, this placements do not include direct support for our customers regular support hours.

If it is deemed appropriate for the customer to be offered a work placement or a volunteer for a specific customer’s needs or request, then the standard procedure for recruitment after interview would take place & the company would hold references, DBS for that volunteer.

Induction would take place as deemed appropriate by the Service Manager for the role of the volunteer.

.

Anyone working with customers of My Support and Care Services Ltd in this kind of capacity would have a named supervisor who is employee of My Support and Care services and would have minimal access to information about customers and only on a need to know basis to manage any risks involved. Information would not be shared without the customers consent or the consent of their parent / guardian in the case of a child. If an adult customer does not have the capacity to consent, consent would be sought from their most appropriate adult: i.e. next of kin, Care Manager, advocate.